To: Joanne Ball & Louise Saunders (APCOA HR) **Cc:** Craig Prickett, Regional Organiser – GMB

Subject: Formal Grievance – Bromley Contract

I am submitting this formal grievance under the APCOA grievance procedure.

I wish to raise concerns regarding health, safety and welfare at work.

The company's recent handling of the industrial dispute and communication with staff has caused heightened stress and anxiety across the workforce. There has also been confusion about procedures for reporting incidents and seeking welfare support.

I am requesting a review of current health, safety and wellbeing arrangements to ensure staff feel supported and safe at work.

Please acknowledge receipt of this grievance and confirm my case reference number.

Yours sincerely,